Banwell Parish Council Questionnaire

Banwell Parish Council wants to understand more about how it is communicating and engaging with local residents and the events facilities and services we currently offer. The data collected will be used to improve communication and the events and activities we provide. It only takes a few minutes, and we will share the results with you once completed.

This survey does NOT require you to supply your name or contact details. We will collect some personal information about your household such as age and how long you have lived in Banwell.

Once completed, please return the form either by post or by hand, to Banwell Parish Council, Youth and Community Centre, West Street, Banwell, BS29 6BD.

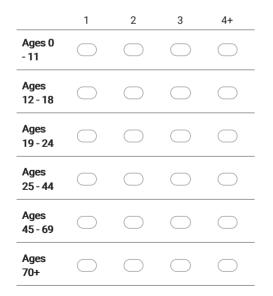
The survey closes on Friday 31st July 2023. Got a question? Want to comment? Please email David, Communication and Marketing Officer, <u>comms@banwellparishcouncil.org.uk</u>.

* Indicates required question

1. SECTION 1: ABOUT YOU AND HOW WE COMMUNICATE

Ages of people in your home, please indicate the number in the following age bands:

Mark only one oval per row.



2. How long have you lived in Banwell? *

Mark only one oval.

- 🔵 0 4 years
- 5 15 years
- _____ 16+ years
- 3. How do you normally get / like to get information about the Parish Council? (Select all that apply)

Mark only one oval per row.

	Get	Like to get
Printed material	\bigcirc	\bigcirc
Word of mouth	\bigcirc	\bigcirc
Parish News	\bigcirc	\bigcirc
Parish Council website	\bigcirc	\bigcirc
Social media	\bigcirc	\bigcirc
Noticeboards	\bigcirc	\bigcirc
l am not interested in this	\bigcirc	\bigcirc

4. Overall, how well informed do you think the Parish Council keeps residents about the services, facilities and benefits it provides?

Mark only one oval.

- O Very well informed
- Fairly well informed
- Not very well informed
- Not well informed at all
- 🔵 Don't know
- 5. If you've answered 'Not very well informed/Not well informed at all', please explain why you think the Parish Council doesn't keep residents well informed.
- 6. How do you think the Parish Council can enhance community engagement and communication?

Tick all that apply.

Improved social media presence

Community newsletters or publications

Online forums or discussion boards

Focus groups

Other:

SECTION 2: ABOUT THE EVENTS ORGANISED BY BANWELL PARISH COUNCIL

Banwell Parish Council organises various local events and activities throughout the year.

7. Please indicate how likely you would be to take part attend or volunteer at the following.

Mark only one oval per row.

	Likely	Not Sure	Unlikely	Volunteer
Spring / Summer Clean	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Community Picnic	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Window Wander Trail	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Christmas Market	\bigcirc	\bigcirc	\bigcirc	
Information Cafe	\bigcirc	\bigcirc	\bigcirc	
Defibrillator Training	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Citizens Advice at YCC	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Tea and Tech	\bigcirc	\bigcirc	\bigcirc	\bigcirc
You Can Do I.T.	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Public Living Room	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Walking Buddies	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Youth Club	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Speedwatch	\bigcirc	\bigcirc	\bigcirc	\bigcirc

- 8. If you have attended any of the events /services above we would welcome any feedback.
- 9. If you do not attend / volunteer at any of the events / activities above, why? (Select all that apply)

Tick all that apply.

Lack of time

Lack of transport

Wasn't interested

Other:

10. What other events / activities would interest you?

SECTION 4: ABOUT HOW BANWELL PARISH COUNCIL CAN IMPROVE

11. How often do you or anyone in your household use each of these facilities? Please tick one box for each place.

Mark only one oval per row.

	Frequently	Occasionally	Never
Youth & Community Centre	\bigcirc	\bigcirc	\bigcirc
The Recreation Ground	\bigcirc	\bigcirc	\bigcirc
Riverside play area	\bigcirc	\bigcirc	\bigcirc
Cernetery	\bigcirc	\bigcirc	\bigcirc

12. Can you think of any ways we could improve the facilities above e.g. make them more sustainable, hold more events etc...

THANK YOU

Information collected from this survey will be used to understand more about how the Parish Council communicate and engage with local residents and the events facilities and services we currently offer. The data collected will be used to improve communication and the events and activities we provide.

Your answers will be stored by Banwell Parish Council for up to 3 years and will then be deleted from our records. The result of this survey will only be published as anonymized data, such as graphs and percentages.

Your data will be processed in accordance with Banwell Parish Council's Data Protection Policy, which can be found on our website or on this link <u>privacy-and-cookie-policy/</u>. We respect your privacy, and therefore will never sell or share this data with any third parties. If you have any questions or change your mind, contact the Parish Clerk clerk@banwellparishcouncil.org.uk.

Got a question? Want to comment? Please email David, Community Engagement Officer: comms@banwellparishcouncil.org.uk or call 01934 820442

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